



# OVL wall hardware

**Admin**

R9843790 BCMC OL/OVL/OLS/MVL R33040608 v1862

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## The BCMC Server and network:

- 1 Check BCM server is active. (The green led is on continuously.)
- 2 Check all network cables are connected and receiving – transmitting.  
- You can connect to the BCMC Admin webpage by connecting to the wall switch and going to 172.29.1.1
- 3 You can try Restart BCM Service if the Client software is not responsive.

- 4 Try a Reboot for a full restart to potentially solve network issues. (getting or assigning DHCP IP addresses.)
- 5 For an overview of all wall properties, and for better support from the helpdesk; download a service report and an incident log.

## The projector module

- 1 Cooling issues can be linked to reduced airflow by polluted air filters. Air filters can be replaced without any use of tools.
- 2 Opening the module does require tools and should only be done by trained personnel.
- 3 You can check the mains switches whether the unit is still connected and powered on...