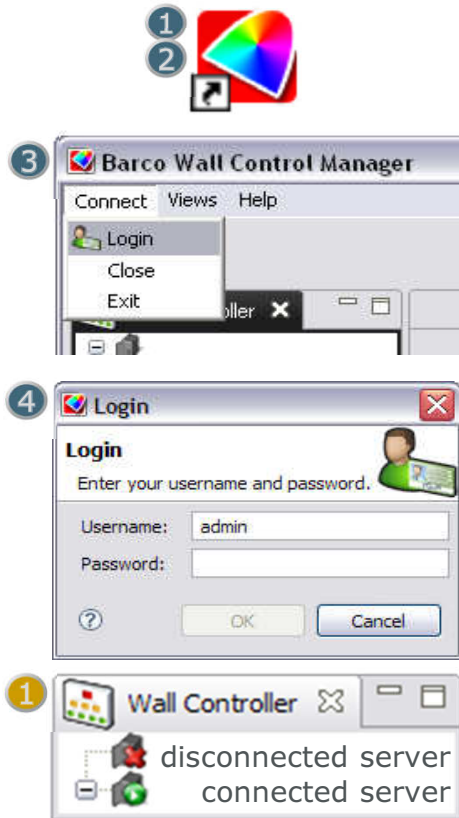


BCM Functions



Projector/wall:

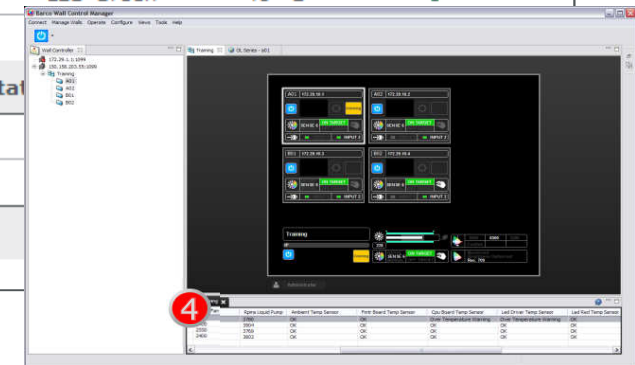
- is: on – idle
- has: no issue – warning – error
- is: on target – off target

Projector:

- is: normal – busy
- input is: not valid – valid
- input is: inactive - selected

System Health

System Health		
Temperatures	Value	Health State
Ambient	33 °C	●
CPU Board	60 °C	●
Formatter Board	66 °C	●
LED Driver	65 °C	●
LED Red	41 °C	●
LED Green	48 °C	●



Opening the BCM Client:

- 1 Check the systray for the BCM icon. If present, right-click the icon to open BCM.
- 2 If needed, start the client from the windows Start button. Find BCM the icon in all programs or locate and start bcm-client.jnlp
- 3 Log in on the client. Click Connect / Log in
- 4 Log in with admin – barco

Weekly:

- 1 Check Client is connected to service. If not, right-click the service to reconnect
- 2 Check wall is on target. If wall is off target: Click "apply and trigger" button or re-apply the chosen preset
- 3 Check there is no Warning
- 4 If there is warning, check the properties of the projector that is causing the warning.

In Case a projector has no image:

- 1 Check if there is an error.
- 2 Check projector is on, not idle
- 3 Check selected input is valid - You can apply a testpattern to test if the projector can display an image.
- 4 Check the projector data
 - Check the properties
 - Check the health on the projectors' webpage

OL wall hardware

Admin

R9843790 BCMC OL/OVL/OLS/MVL R33040608 v1862

Tasks

BCM Service	Start	Stop	Restart
BCM Services	Show		
BCM Database	Reset	Restore	
Shutdown	Reboot	Standby	

Download

Service Report	txt	csv	5
Logfiles	Download All		
	Incident Log		
Configuration	Download		



The BCMC Server and network:

- 1 Check BCM server is active. (The green led is on continuously.)
- 2 Check all network cables are connected and receiving – transmitting.
- You can connect to the BCMC Admin webpage by connecting to the wall switch and going to 172.29.1.1
- 3 You can try Restart BCM Service if the Client software is not responsive.

- 4 Try a Reboot for a full restart to potentially solve network issues. (getting or assigning DHCP IP addresses.)
- 5 For an overview of all wall properties, and for better support from the helpdesk; download a service report and an incident log.

The projector module

- 1 Cooling issues can be linked to reduced airflow by polluted air filters. The standard OL(F) system has no air filters to replace. If you have the air filter option, filters can be replaced without any use of tools.
- 2 Opening the module does require tools and should only be done by trained personnel.
- 3 You can check the mains switches whether the unit is still connected and powered on.